

Electronic Registration Instructions Kentucky Medicaid Webinars

Gainwell Technologies

Website

Start at
www.kymmis.com

- On the left click on **Provider Relations**



Kentucky.gov Search: ? Go Advanced Search

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAID MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[kymmis](#) : Home

TEAM KENTUCKY.
CABINET FOR HEALTH AND FAMILY SERVICES

Welcome to the Kentucky Medicaid Management Information System (KYMMIS)

KYHealthNet

KY Training

Department for Medicaid Services

Home

Phone Directory

Provider Directory

Provider Relations

Electronic Claims

HIPAA

Companion Guides and EDI Guides



Thank you for visiting the Kentucky Medicaid Website. Please use the navigation buttons at the left to navigate the site. If you have any questions, send email to: [KY EDI HelpDesk](#)

This site should be viewed in Google Chrome or Microsoft Edge. Certain pages require the use of the [Adobe Acrobat Reader](#), version 8.0 and above

Site Messages

April 30, 2026
Attention PO BOX Cancellation

Gainwell Technologies, the fiscal agent of claim processing for KY Medicaid, is changing some of the PO Boxes **effective May 1st**. There will be a grace period of 6 months to allow all submitters to adjust to the change, with a permanent cancellation date of December 1, 2026.

Step Two

- On the left click on **Provider Workshop**



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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAID MANAGEMENT INFORMATION SYSTEM (KYMIS)

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TEAM KENTUCKY.
CABINET FOR HEALTH AND FAMILY SERVICES

Provider Resources

Contact Information

Forms

F.A.Q.

Presumptive Eligibility

Provider Letters

Provider Workshop

Training Videos



Provider Relations is the first line contact for medical provider's questions. The area consists of trained, skilled staff who respond to both written and telephonic inquiries.

Please refer to the [DMS Provider Enrollment](#) website for specific forms and documentation required for enrollment.

Also please check out our [Provider Information Resources](#) page.

The Provider Relations area is available for service 8:00 a.m. until 6:00 p.m. ET, Monday through Friday.

Step Three

- In the center of website under the title **Workshop Schedule** click on the hyperlink [Workshop Calendar](#)

Kentucky.gov Search: ? Go Advanced Search


KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAID MANAGEMENT INFORMATION SYSTEM (KYMMS)

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TEAM KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES

Provider Workshops

The links below are available in the Adobe Acrobat format, and require the Adobe Acrobat Reader 5.0.



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F.A.Q.

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Provider Letters

Provider Workshop

Training Videos

Provider Billing Instructions

Prior Authorizations

KY Health Net user manuals

Department for Medicaid Services

Home

Provider Webinar Letter
[Provider Letter](#)

Electronic Registration Instructions for Webinars and Workshops
[Instructions](#)

Workshop Schedule
[Workshop Calendar](#)

PRESENTATIONS
[Physician Administered Drug Information](#)

FAQ's
Coming Soon

If you have any questions please contact Provider Billing Inquiry at 800-807-1232

Calendar

Scroll through the months to see different classes using the arrows at the top of the page beside the header title.

- In the example, the arrows are on either side of May 2026 header.

Once you find the name of the class to register for, click the hyperlink.

Once you click on the link you will be given detailed information about the class.

Kentucky.gov Search: ? Go Advanced Search

KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

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TEAM KENTUCKY. CABINET FOR HEALTH AND FAMILY SERVICES

Welcome to the KY Medicaid WorkShop Schedule

Navigation arrows: [<](#) May 2026 [>](#)

Provider Workshop	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Provider Billing Instructions							
KY Health Net User Manuals							
Department for Medicaid Services	28	29	30	1	2	3	4
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Workshop Description

Click on

Register for Workshop

At the bottom of the screen.

Kentucky.gov Search: ? Go Advanced Search

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

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TEAM KENTUCKY.
CABINET FOR HEALTH AND FAMILY SERVICES

WorkShop Description

Provider Workshop

Provider Billing Instructions

KY Health Net User Manuals

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Workshop: 2026 Kentucky Medicaid Webinar

Description: This training will touch on key features of KYHealthNet and acceptable Timely Filing documentation. Additionally, a timeframe of Q&A will allow providers to ask questions.

Date: August 1, 2026

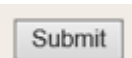
Time: 10:00 AM

Addr: Webinar. Information on how to connect will be emailed to you after successfully enrolled.

Register for Workshop

Workshop Registration

Fill out all the fields.

- **All fields are required** except Telephone Ext.
- NPI or Provider ID **MUST BE A VALID KY MEDICAID NPI OR PROVIDER ID**
- Click 

Kentucky.gov Search: ? [Advanced Search](#)

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

[kymms](#) > [Provider Relations](#) > [Workshop](#) > [Workshop Schedule](#) :WorkShop Registration

TEAM KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES

WorkShop Registration

Please enter all fields below and click on the button to register for 2026 Kentucky Medicaid Webinar on August 1, 2026 at 10:00 AM. When successfully submitted, you will receive an email with a confirmation.

First Name:

Last Name:

Email:

Telephone:

Telephone ext:

NPI or Provider ID:

Facility Name:

Number of Participants:

Number of Computers:

Provider Workshop

Provider Billing Instructions

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Workshop Registration

A message will appear below the Submit button to let you know you have successfully registered.

You have successfully registered for the above class. An email was sent to you confirming the registration.

***Note: If you do not receive this message, you ARE NOT registered. If you do not receive an email, it may have been stopped by your firewall. You may contact the Provider Inquiry line for confirmation of registration.**

KY Health Net User Manuals	First Name:	Jane
Department for Medicaid Services	Last Name:	Doe
Home	Email:	janedoe@123.com
Phone Directory	Telephone:	5555551234
Provider Directory	Telephone ext:	123
Provider Relations	NPI or Provider ID:	00012345
Electronic Claims	Facility Name:	ABC Hospital
HIPAA	Number of Participants:	4
Companion Guides and EDI	Number of Computers:	4
Medicaid Preferred Drug List	<input type="button" value="Submit"/>	
KYHealthNet	You have successfully registered for the above class. An email was sent to you confirming the registration.	

Contact Information
If you need assistance, contact us by sending an e-mail to the following address:
[KY EDI HelpDesk](#)

Confirmation of Registration

You will receive an email from [KY Provider Inquiry@gainwelltechnologies.com](mailto:KY_Provider_Inquiry@gainwelltechnologies.com) confirming your registration.

Webinar RSVPs will receive an additional email **closer to the date of the class**. This email will contain all details needed to attend such as, link, key, call-in phone #, etc.

From: ky_provider_inquiry@gainwelltechnologies.com

<ky_provider_inquiry@gainwelltechnologies.com>

Sent: Wednesday, May 8, 2026 1:45 PM

To: Hicks, V

Subject: Successfully Registered for 2026 webinars on Aug 1, 2026 at 10:00 AM

Thank you for Registering for the Kentucky Medicaid seminar. It is our pleasure to have you to join us on the date and time you have registered. Please note that the time of seminar is Eastern Standard Time. You will receive another e-mail approximately 5 to 7 days, prior to the start of the seminar, with instructions on how to access the virtual room.

If you have any questions, please contact Provider Relations at 1-800-807-1232 for assistance.

Thank you,

Provider Field Representatives

Questions

Should you have questions regarding registration or need assistance registering, please contact:

Provider Billing Inquiry

KY_Provider_Inquiry@gainweltechnologies.com

*Please state **Webinar Registration** in the subject line.